



## Why Accreditation Matters: Health System & Hospital Pharmacy Readiness

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Accreditation is a critical requirement for payer access and sustainable quality, but it often creates significant operational complexity for specialty and health system pharmacies. VytlOne simplifies the process through deep URAC and ACHC expertise, including our strategic partnership and enterprise-level accreditation with URAC, delivering proven results. Our team has helped clients achieve dual accreditation in as little as 45 days.



## Accreditation: Essential for Access and Quality

Accreditation is a third-party evaluation of a pharmacy's policies, processes, documentation, and performance against defined standards. It is commonly used by both payers and manufacturers to determine network participation and product access. Accreditation is often viewed as both a mark of excellence and a heavy operational lift, particularly for health system and specialty pharmacies facing extensive documentation, complex regulatory requirements, and cross-departmental coordination.

Accreditation is not optional for organizations seeking payer access, limited distribution drugs (LDDs), market differentiation, and sustainable quality management. Beyond survey preparation, accreditation assesses critical areas. When managed as an ongoing quality system rather than a one-time effort, it establishes consistent, auditable workflows, which signal the pharmacy's ability to consistently deliver safe, compliant, and measurable care.

### Core Challenges in the Accreditation Journey



Interpreting and maintaining accreditation standards



Building evidence-ready documentation



Implementing and maintaining policies and procedures



Developing effective operational plans and business continuity



Meeting URAC performance measurements and reporting expectations



Medication handling, distribution, and cold chain validation



Managing third-party vendor and shipping risk



Standardizing patient management documentation

# VytlOne's URAC + ACHC Alignment

***Faster Go-Live. Fewer Findings. Stronger Outcomes.***

Our strategic relationship with URAC, combined with deep expertise across both URAC and ACHC standards, positions VytlOne to accelerate accreditation timelines while reducing administrative burden for clients. With a clear understanding of each accrediting body's expectations, documentation frameworks, and evidence standards, we take a proactive, structured approach. This dual-body expertise significantly improves a client's likelihood of achieving accreditation on the first attempt. We can provide:

- Faster evidence preparation by identifying documentation gaps early and helping teams close them quickly before they become bottlenecks.
- Our URAC- and ACHC-aligned templates, checklists, and coaching drive faster go-lives and fewer findings—reducing deficiencies that lead to Plans of Correction (POCs).
- Through our relationship and enterprise-level accreditation with URAC, our team enables clients to align with nationally recognized, evidence-based accreditation standards. This strengthens quality, enhances accountability, and reinforces their commitment to better patient outcomes.
- Efficiency through workstream structures that adapt to each client's compliance readiness level. Tailored workstreams create predictable, coordinated pathways toward survey readiness. We have accreditation ready documentation structures aligned with both URAC and ACHC.
- Successful survey performance through coaching clients on what to expect, how to present to surveyors, and how to discuss evidence during interviews. This reduces delays caused by operational confusion and streamlines the process.



## Understanding the Accreditation Journey

Accreditation can seem like a long and technical process. But when you break it down into clear stages, it becomes a structured journey that any pharmacy can confidently navigate. Our process walks partners through each phase of the accreditation process and shows how each step in the process builds toward a successful URAC and ACHC decision.

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### Discovery

Every accreditation journey begins with discovery, aligning goals, expectations, and relationships while gathering key insights into current pharmacy operations.

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### Gap Analysis

We perform a structured gap analysis to compare current practices against accreditation requirements and focus efforts where needed.

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### Preparation

This includes having workstream meetings, project planning, and organizing teams around their specific responsibilities.

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### Closing Gaps

A hands on phase that is focused on closing gaps through targeted updates to policies, processes, training, technology, and documentation.

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### Quality System Activation

We work to establish the Quality Management/Performance Improvement program that helps to strengthen a pharmacy's readiness for audits, incident management, and corrective action plans.

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### Application Submission

A milestone that marks significant progress in the accreditation journey.

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### Survey

The survey, which is conducted on site or virtually, is where preparation meets performance. Surveyors interview staff, observe operations, review records, and evaluate compliance.

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### Ongoing Compliance

Over time, the pharmacy maintains accreditation through Quality Management/Performance Improvement programs that include routine audits, key performance indicator (KPI) review, policy maintenance, operational adjustments, and periodic self-assessments.

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### Renewal

Our team supports ongoing compliance through continuous quality improvement. Once the renewal process begins, and because of ongoing compliance practices, renewal becomes a continuation and not a restart.

## Our Select Compliance Focus Areas

To support sustained accreditation readiness and high quality patient care, our approach centers on three key compliance focus areas: **Overall Facility Readiness, Quality Management Program, and Patient Management Program.** Together, these pillars reinforce the core of our compliance strategy—supporting reliable operations, measurable performance, and long term accreditation success.



### Overall Facility Readiness

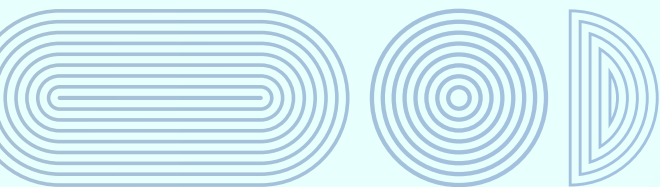
- Our team works to complete the required government activities, HR compliance, licensure, credentialing, exclusions screening, training, and competency validation on schedule. These are fully documented through controlled auditable processes.
- We keep business continuity and disaster recovery plans current and tested. In addition, we document safety drills and preparedness activities. We also assess and remediate technology and security risks.
- Medication handling and transport controls protect product integrity end-to-end. We monitor, trend, and improve patient access, service levels, and after-hour coverage to meet performance standards.

### Quality Management Program

- Performance Improvement/Quality Management Committee (PI/QMC) meetings occur at the required cadence with appropriate team members.
- Our team documents decisions with detail including logs, reports, and supporting documents on file.
- KPIs have owners, targets, and data definitions. We routinely review results and trend them over time.
- Our team documents and assess off-target performance to determine an action plans and timelines.
- We maintain compliance through clear escalation paths and revised action plans while we document constraints and risks.

### Patient Management Program (PMP)

- We maintain the PMP with all required documentation, making it easily accessible. Our team consistently completes reassessments according to the established schedule.
- Our team includes sufficient detail in care plans and updates them as needed before dispensing. Additionally, we actively use self-audit tools to review care plans and patient records.
- We provide welcome packets to patients before dispensing to support onboarding and ensure continuity of care.



## Our Clients Competitive Advantage

Our accreditation team recently worked closely with one of our health system pharmacy partners to help it achieve dual ACHC and URAC accreditation within 45 days of opening, setting a new internal record.

For another health system specialty pharmacy partner, our team assisted in a comprehensive, end to end audit which rapidly strengthened its accreditation infrastructure, and remediated operational and clinical gaps. Our partner achieved both URAC Full Accreditation and ACHC Specialty Pharmacy Accreditation with zero deficiencies, demonstrating sustained compliance and operational excellence.

Through a strategic relationship with URAC and ACHC, streamlined workstreams, readiness first processes, and hands on client support, VytlOne transforms accreditation from a stressful and resource intensive requirement into a pathway for operational excellence. By eliminating common pain points, we help our partners achieve accreditation faster with fewer findings and greater confidence.



Your Mission is Our Mission.

Contact us for more information about VytlOne.

[www.VytlOne.com](http://www.VytlOne.com)