

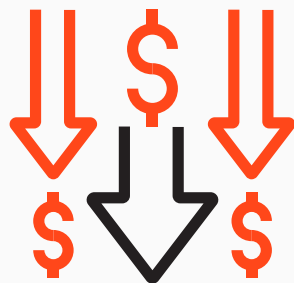


Improving Patient Outcomes Through Transition Care Management



When patients are discharged from the hospital without their prescribed medications, social determinants of health like prescription cost, transportation, or pharmacy access may prevent them from filling their prescribed medications. This can lead to poor medication adherence and increased risk of readmission.

Every Year, Poor Transitions
of Care Amount to

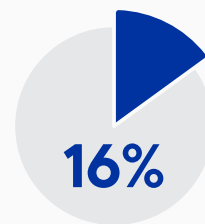


\$25+ Billion

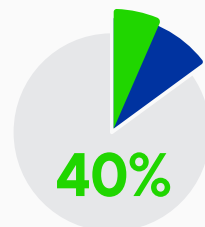
in Medicare Dollar Waste

Source: Community-based Care Transitions Program. Accessed on January 8, 2025, at <https://www.cms.gov/priorities/innovation/innovation-models/cctp#:~:text=Care%20transitions%20occur%20when%20a,over%20%2426%20billion%20every%20year>

16% of Readmissions are
Medication-Related



of which **40%** are
potentially preventable



Source: Medication-Related Hospital Readmissions Within 30 Days of Discharge: Prevalence, Preventability, Type of Medication Errors and Risk Factor. Accessed on February 14, 2025, at <https://pmc.ncbi.nlm.nih.gov/articles/PMC8077030/>

Elevating the Patient Experience, Strengthening Care Offerings



Care Coordination

Accurate medication reconciliation provides comprehensive care coordination that can lead to better outcomes and enhanced patient safety.



Patient Support

Patient education and quick delivery increase patient adherence and satisfaction while identifying adherence barriers for future refills.



Readmission Reductions

Consistent follow-up reduces readmission and allows the pharmacy to re-engage with at-risk patients.



Provider Collaboration

Pharmacist and provider collaboration benefits patients being discharged to short- or long-term care facilities.

With one client alone, medication-related readmissions decreased 79% within the first 12 months of service, while increasing pharmacy revenue by 125%. Clients that have implemented this program have received a minimum 20% re-admission reduction. With increased patient satisfaction and reduction in complications associated with repeated hospital stays, this care model benefits both patients and health systems.

Client Spotlight

In 2019, VytlOne opened and continues to manage a 340B outpatient pharmacy located in a 300-bed local hospital. Starting with one pharmacist and one pharmacy technician, the pharmacy has grown to include two more pharmacy technicians and one transition care management coordinator.



Because this hospital is in a location with few other hospitals, it positioned itself to provide specialty pharmacy care and, through VytlOne, has expanded its services. The transition care management program began in January 2021 and the pharmacy started delivering prescriptions bedside to five of the 11 floors of the hospital. The behavioral health unit has the patients most likely to be non-adherent and to be readmitted. Their prescriptions are delivered with priority because patients must be released with prescription in hand.

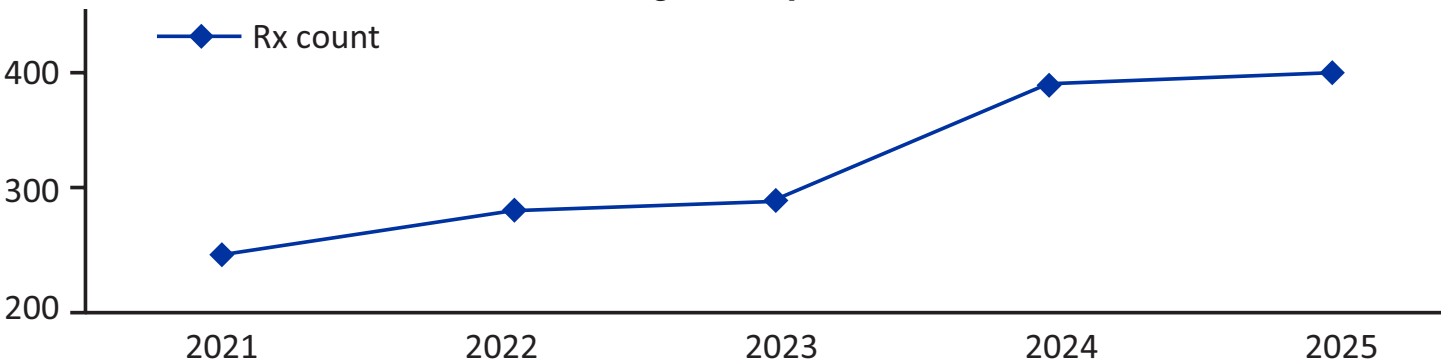
In 2024, the hospital opened an extension of the transition care management program called Meds to Chair. In Meds to Chair, the pharmacy hand-delivers drugs to patients who are receiving on-site care, but who have not been admitted to the hospital. This includes the ambulatory care center located two blocks from the hospital, the dialysis department located on-site, and the behavioral health outpatient clinic, where patients can receive long-acting injections at their appointments.

The Launch of VytlOne's Program in 2021 Brought a



4% Increase
in Patient Satisfaction.

Program Impact

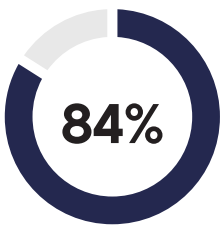


Client Spotlight

In January 2022, VytlOne opened an on-site specialty pharmacy for a 16-bed hospital federally designated as a critical access hospital. It serves 20 communities and 8,500 people across three states. The transition care management program supports its inpatient population prior to discharge.

In April 2023, this health system client opened a second specialty pharmacy location at a nearby 25-bed critical access hospital offering medical, surgical, and intensive care services. This hospital also includes other outpatient services such as cardiac and physical rehabilitation, a fully staffed oncology department, 24-hour emergency care, a fully equipped laboratory, and an extensive radiology department.

Patient Satisfaction has Consistently Remained



Above 84%

Since VytlOne’s Involvement, with this **Number Rising Each Year** as We Enhance our Services and Care.



The pharmacy provides easy and convenient prescription filling, over-the-counter medications, and supplies, and the transition care management program for those awaiting discharge and for the outpatient population picking up medications after clinical appointments.

Program Impact

